Build an Inclusive Audience with Radical Readability

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Memories of Underdevelopment examines a major paradigm shift in culture and the visual arts, characterized by the articulation of a counter-narrative to the rhetoric of developmentalism that resulted in early instances of decolonial thought in the artistic practices produced in the region between the early 1960s and the mid-1980s.



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The way we write can exclude people.

The way we write can exclude people.

Or it can help them feel welcome.

We are addicted to crappy copy.

Writing highly readable copy is easy and fun.

Writing highly readable copy is easy and fun.

Really!



What is readability and why does it matter?

Readability is the ease with which a reader can understand a written text.

Readability Legibility

Readability + Legibility

Everyone prefers highly readable text.

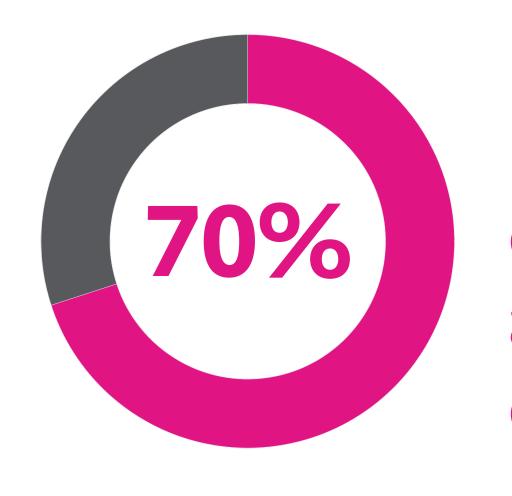
"Don't be concerned about insulting the intelligence of readers through simple language."

"Nobody is insulted by something they can understand easily."

Australian Bureau of Statistics

How are people excluded when we write copy that is hard to read?

Not everyone has been to college or university.

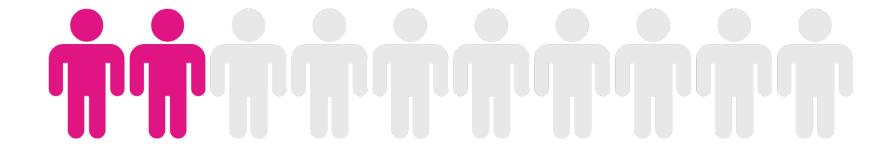


don't have a college degree.

Literacy levels are much lower than we think.



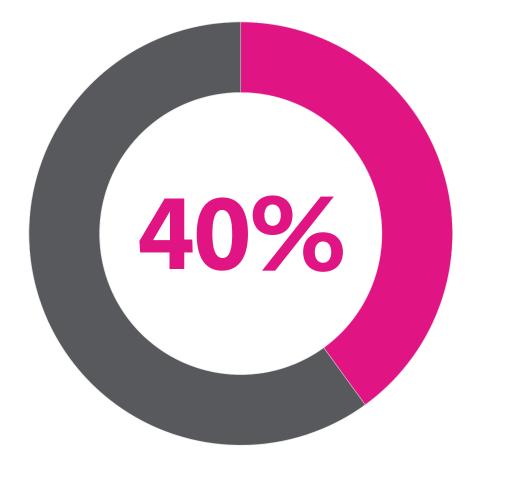
Half can't read at a grade 8 level



20% can't read at a grade 5 level

1 in 7 Americans can't read at all

We weren't all born speaking fluent English.



have limited English proficiency.

Learning disabilities are common and last a lifetime.

1 in 5 have a learning disability

But wait, there's more.

But we work in the arts! We really care!

But we work in the arts! We really care!

We can't be that bad, can we?





In the arts we suffer from the Curse of Knowledge.

Curse of Knowledge:

A cognitive bias that occurs when, in communicating with others, we assume that they have the background to understand us.



In the arts we also suffer from having an ego.

So how bad are we?

Measuring Readability 101

What is a readability score?

Readability Grade Levels	
READABILITY FORMULA	GRADE
Flesch-Kincaid Grade Level	8.5
Gunning Fog Index	11.2
Coleman-Liau Index	9.3
SMOG Index	11.5
Automated Readability Index	8.4
Average Grade Level	9.8

How are readability scores calculated?

Shorter sentences are easier to read than longer sentences.

Shorter words are easier to read than longer words.

More common words are easier to read than less common words.

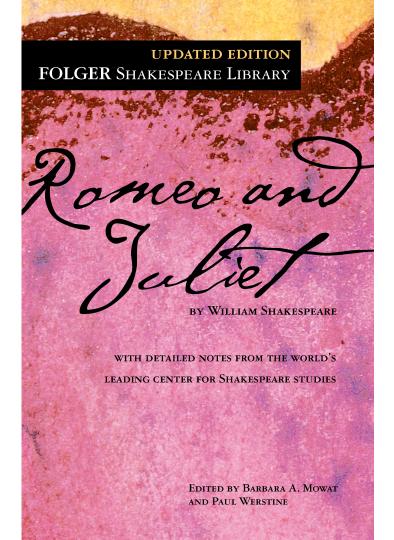
What's a good score?

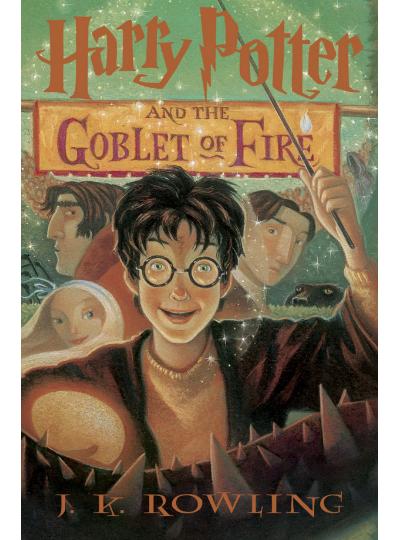
General public = Grade 8

What does this look like in real life?

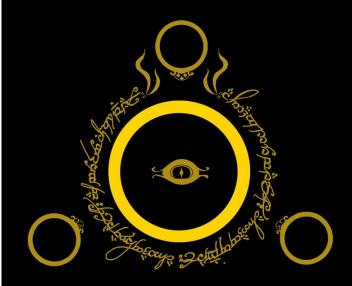
Green and Ham

By Dr. Seuss



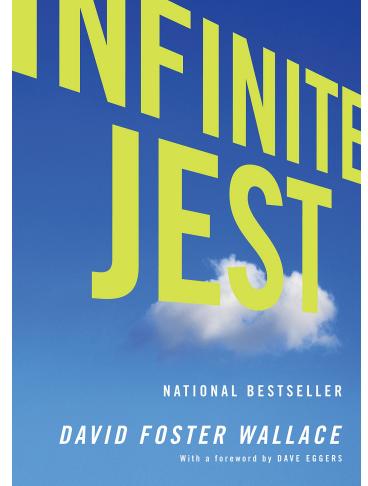


THE FELLOWSHIP OF THE RING



J.R.R. TOLKIEN
THE LORD OF THE RINGS
PART 1

Grade 6.5



Grade 8

"Uproarious....*Infinite Jest* shows off Wallace as one of the big talents of his generation, a writer of virtuosic talents who can seemingly do anything." —*New York Times*

"All the News That's Fit to Print'

The New York Times To the New York Times The New York Times Tim

VOL CLXV ... No. 56,997

STATE THE RESERVE TO STATE OF

NEW YORK THESDAY SEPTEMBER 22 2015

It Took E.P.A. To Pressure VW To Admit Fault

Agency Issued Threat on '16 Diesel Models

> By BILL VLASIC and AARON M. KESSLER

Volkswagen executives told environmental regulators for more than a year that discrepar cies between pollution tests on diesel cars and the starkly higher levels out on the road were a technical error, not a deliberate attempt to deceive Washington

But this month, the executives made a startling admission: The diesel vehicles it sold in the United States used software meant to

VW made the admission only when the Environmental Protection Agency took the extraordinary action of threatening to withhold approval for the compa-ny's 2016 Volkswagen and Audi diesel models, according to letters sent to company officials by the E.P.A. and California regula-

Since that deception became public on Friday, Volkswagen has control. The chief executive anol-

All this was possible because unnerving supporters with a environmental regulators had stream of gaffes, like saving be tools and powers at their disposal | would consider building a wall that another area of enforcement along the Canadian border. - auto safety regulation - does not have, despite the efforts of and, more recently, auto safety

The National Highway Traffic for everyone." Continued on Page B8

WALKER ENDS RUN FOR PRESIDENCY AS FUNDS DRY UP

WARNS AGAINST TRUMP

Urges a Smaller G.O.P. Field and a 'Positive'

Alternative

By PATRICK HEALY and ALEXANDER BURNS

sin, whose early glow as a Repub-lican presidential contender was snuffed out with the rise of anti-Monday that he was quitting th vals to do the same so the party

candidate. Donald J. Trump Mr. Walker's pointed rebuke o Mr. Trump gave powerful voice to licans that the party risked alien-Hispanies, women, immicently, Muslims - if Mr. Trump

them as part of his overtures to angry and disaffected voters. Still, Mr. Walker's exit was not control and the company saus a conception and stop selling desertion the 2013 and ing lowered cars from the 2013 and ing sheeply in openion polits, for ing sharply in opinion and donors to rivals and supporters with a service supporters with a

lawmakers, consumer advocates | Monday in Madison, Mr. Walker said the Republican presidential regulators themselves. Often, the field was too focused on "how auto industry has beaten back bad things are" rather than on *how we can make them better Safety Administration, for exam- Mr. Trump, Mr. Walker issued

Chinese Leader Comes to U.S. Facing Fresh Economic Doubts

By CHRIS BUCKLEY and JANE PERLEZ

BEIJING - President Xi Jin-cluding an effort to revive a bloatping of China looked regal as he ed state sector, has yielded few tood in a limousine moving past con Tianammen Square this month, often described as the most wearing a traditional suit of the powerful leader of the Chinese kind favored by Mao and waving Communist Party in generations, at parade troops assembled at at- Mr. Xi is to arrive in the United tention. But the luster of Mr. Xi's States on Tuesday facing ecoimperial presidency has duffed nomic headwinds and growing doubts about his formula for nov

China's economy has slowed eming - a sharp contrast with more abountly than policy makers have appeared ready for, starming investors amond the world. The government overestimated its ability to keep stock prices aloft, spending billions to Xi's ambitious reform agenda, in-



administration, including those disputed waters of the South China Sea and cyberattacks attribut ed to China that have targeted emment agencies. China has recatedly denied having a role in nose attacks.

the image of unruffled coetrol be

projected when he hosted Presi

dent Ohama last year.

regulating what could become expersuace with a goal of an-

Church Rises and Falls on Immigrant Tide



CALIFORNIA Weekend Masses draw thousands at Sacred Heart Catholic Church in Merced.



PENNSYLVANIA The congregation is dwindling at Mother of Divine Grace Church in Philadelphia.

An Elaborate Welcome Mat for a Simple Pope

the one the pope will use.

By ANDY NEWMAN and VIVIAN VEE

In New York, Roman Catholic officials have walked Pope Fran-National Sentember II Memorial and timed it at five to seven min-

vision news anchors are being high school tuba players and erected on the roofs of the Catholie University of America.

stands, carefully guarded, a lee- Much has been made of this

treating on an array of disputes

even a few as-yet-unidentified ce-rock tour. lebrity chefs have marshaled to In a quiet corner of Philadel- tackle an unimaginably vast set this makes me catch my breath, phia, the buzzing center of papal. of tasks in advance of Francis' ar- because it is so big, and at the is there rival on Tuesday.

tern newly wrought of burnished pope's penchant for simplicity

sands of dollars in labor and ma- ence for modesty over show. But

terials, that is just a stand-in for as those charged with procure-

Up and down the Northeast ment of metal detectors can at-

corridor armies of organizers test, nothing is simple about a

black walnut, the product of thou- and understatement, his profes

"The numbers, the scope of feel welcome there. Continued on Pope A15

same time, every little detail has gravity and influence in the

Won't See West Coast Gains

By LAURIE GOODSTEIN

MERCED, Calif. - More than bule on a recent weekend at Sa. fornia's Central Valley for five Masses - four of them in Spansh. Young Hispanic families spilled outside onto the steps, training to bear the bomily over he roar of an elevated freeway cross the street.

Across the country in Philadel phia, there is only one weekend Mass now at Our Lady Help of Christians, a church built by and The clock in its tower has ed. The parochial school next door is closed. Only 53 worshipers, most of them with white hair, gathered for Mass on a re ent Sunday in the souring Goth The Roman Catholic Church

FRANCIS IN AMERICA

A Shifting Bow

that Pope Francis will encounter n his first visit to the United States is being buffeted by im ense change, and it is strug gling - with integrating a new generation of immigrants, with conflicts over buildings and reources, with recruiting priests and with retaining congregants. The denomination is still the larg-est in the United States, but its ower base is shifting.
On the East Coast and in the

Midwest, bishops are closing or merging parishes and shuttering parochial schools built on the dimes and sweat of generations of European immigrants. Ir many parishes, worshipers are sparse, funerals outnumber hap isms, and Sunday collections are not enough to maintain even be

In the West and the South, and in some other unexpected pock ets all over the country, the church is bursting at the seams also from Asia and Africa, His ntes, named in in to to seven min-ntes.

In Washington, studies for tale-tee primers and translators, ween a military operation, a dis-counterterrorism experts, overn a military operation, a dis-counterterrorism caperts, ween a military operation, a disishes because they do not always "The ethnic face of the church

100 Years Old. 5 World Records.

By KAREN CROUSE

College track for less than an narian to break 27 seconds in the hour Sunday morning and had al-100-meter dash and the first to hour Sunday morning and had altre-meter dash and the first to
creatin meet this haven chair twick
clear as on Glieda height in the high
to remain in the shade, which
was recoding fast. By the time
men in the 100 and over age
Pellmann set his fifth age-group
world record, in the early aftercuts and set a record in the long

SAN DIEGO — Don Pellmann lete in the San Diego Senior had been at the San Diego Mesa Olympics, became the first center

What does this look like in real life the arts?



MoMA

MoMA

Plan your visit Exhibitions and events Art and artists Store Q

About us

At The Museum of Modern Art and MoMA PS1, we celebrate creativity, openness, tolerance, and generosity. We aim to be inclusive places—both onsite and online—where diverse cultural, artistic, social, and political positions are welcome. We're committed to sharing the most thought-provoking modern and contemporary art, and hope you will join us in exploring the art, ideas, and issues of our time.







Who we are



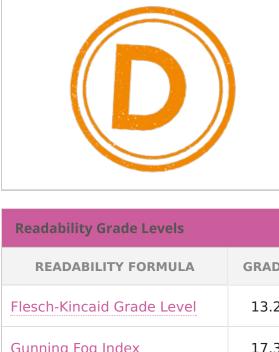
Officers and



Sonior staff



Cat involved



Readability Grade Levels	
READABILITY FORMULA	GRADE
Flesch-Kincaid Grade Level	13.2
Gunning Fog Index	17.3
Coleman-Liau Index	12.1
SMOG Index	15.5

Automated Readability Index

Average Grade Level

5.0 Characters per Word Syllables per Word 1.7 Words per Sentence 21.3 **Timings Reading Time** 0:17

Sentence Count

Averages

Adverbs

Conjunctions

12.7

14.2

Speaking Time 0:30 **Text Composition**

Adjectives 10 16%

contemporary art and hope you will join us in exploring the art ideas and issues of our time])

Longest Sentences by Word Count

28 ([we're committed to sharing the most thought provoking modern and

Passive Voice Count

Adverb Count

Cliché Count

0

1

0

0%

2%

0%

3

2%

11%

1

7

Longest Word(s) by Syllable Count

5 (opportunities, generosity, contemporary)

Longest Word(s) by Letter Count

13 (distinguished, opportunities)



Plan your visit

Exhibitions and events

Art and artists

Store

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Bruce Nauman: Disappearing Acts

Through February 2019
The Museum of Modern Art, MoMA PS1

MEMBER EARLY HOURS

The Museum of Modern Art

MoMA PS1

Buy Museum admission tickets **■**



The exhibition is on view at The Museum of Modern Art through February 18, 2019, and at MoMA PS1 through February 25, 2019.

Bruce Nauman has spent half a century inventing forms to convey both the moral hazards and the thrill of being alive. Employing a tremendous range of materials and working methods, he reveals how mutable experiences of time, space, movement, and language provide an unstable foundation for understanding our place in the world. For Nauman, both making and looking at art involve "doing things that you don't particularly want to do, putting yourself in unfamiliar situations, following resistances to find out why



Readability Grade Levels	
READABILITY FORMULA	GRADE

Flesch-Kincaid Grade Level 14.9 18.0

14.4

Gunning Fog Index Coleman-Liau Index SMOG Index 16.4

Average Grade Level

Automated Readability Index

16.0

15.9

Words per Sentence **Timings** Reading Time Speaking Time

Text Composition

Adjectives

Adverbs

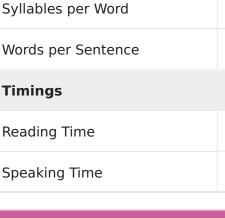
Conjunctions

Unique Word Count

Characters per Word

Sentence Count

Averages





3%

8%

8

22

194

11

5.4

Longo
36 ([a
feels i
comp
of the
vigilar
easy a

Cliché Count	0	0%
Longest Sentences by Wor	d Count	:
36 ([at a time when the no	tion of t	truth
feels increasingly under at	tack his	work
compels viewers to relinqu	ish the	safety
of the familiar keeping us a	alert eve	er
vigilant and wary of boing	coduco	d by

Words > 12 Letters

Passive Voice Count

Adverb Count

Z 70

1%

3%

3

8

nt and wary of being seduced by answers1)



6 (categorization)

Longest Word(s) by Letter Count

14 (categorization)

Boston Symphony Orchestra

ANDRIS NELSONS AND THE BSO

For his fifth season with the orchestra. BSO Music Director Andris Nelsons leads fourteen of the year's twenty-six subscription programs, ranging from orchestral works by Haydn, Beethoven, Tchaikovsky, Stravinsky, and Copland to compelling concerto collaborations with acclaimed soloists, as well as world and American premieres of pieces newly commissioned by the BSO. Continuing his multi-season explorations of concert and operatic works in particular areas of interest, Maestro Nelsons' programming includes Shostakovich's first and last symphonies, the First and Fifteenth, as part of the BSO's ongoing Shostakovich cycle for Deutsche Grammophon; Bruckner's Symphony No. 9; an all-Strauss program featuring Renée Fleming in the heartfelt final scene of the opera Capriccio; and concert performances of Puccini's moving one-act opera Suor Angelica with Kristine Opolais and Violeta



Urmana. Concerto collaborations include Rachmaninoff's Piano Concerto No. 3 with Daniil Trifonov, Schumann's Piano Concerto with Yuja Wang, Szymanowski's Violin Concerto No. 1 with Lisa Batiashvili, Viennese composer HK Gruber's Aerial for trumpet and orchestra with Håkan Hardenberger, and the world premiere featuring violinist Baiba Skride of American composer Sebastian Currier's Aether, which was co-commissioned by the BSO and the Gewandhaus Orchestra of Leipzig as part of the BSO/GHO Alliance initiated in February 2018.

Additional commissions include the American premieres of Latvian composer Andris Dzenītis' Māra and English composer Mark-Anthony Turnage's Remembering: In Memoriam Evan Scofield. Other works new to the BSO's repertoire include Latvian composer Maija Einfelde's Lux aeterna for unaccompanied chorus, Lili Boulanger's D'un Soir triste, and Olly Wilson's Lumina. The works by Dzenītis and Einfelde are performed to mark the 100th anniversary of Latvian independence. Turnage's Remembering: In Memoriam Evan Scofield is part of an English-themed program also including Haydn's Symphony No. 93, the first of his dozen London symphonies, and Elgar's *Enigma* Variations. Boulanger's D'un Soir triste figures in a times-of-daythemed program, along with Britten's Friday Afternoons for children's chorus and orchestra, featuring the Boston Symphony Children's Choir, and Debussy's Nocturnes.

Major choral works to be led by Maestro Nelsons include Mahler's Symphony No. 2,











Readability Grade Levels	
READABILITY FORMULA	GRADE

READABILITY FORMULA	GRADE
Flesch-Kincaid Grade Level	20.6
Gunning Fog Index	18.3
Coloman Liqui Indov	177

Flesch-Kincaid Grade Level	20.6
Gunning Fog Index	18.3
Coleman-Liau Index	17.7
SMOG Index	21.5
Automated Readability Index	22.8

Average Grade Level

Characters per Word 5.8 Syllables per Word 2.0 Words per Sentence 33.3



Reading Time 0:53 Speaking Time 1:36

Unique Word Count

Sentence Count

Averages

Text Composition	
A 11 11	

Text	Composition	
Adje	ctives	

Conjunctions

20.2

7

22

4%

11%

 $T \supset T$

6

pieces newly commissioned by the bso])

5 (collaborations)

Words > 12 Letters

Passive Voice Count

Adverb Count

Cliché Count

U 70

0%

1%

0%

0

1

0

Longest Sentences by Word Count

nelsons leads fourteen of the year's twenty six subscription programs

ranging from orchestral works by haydn beethoven tchaikovsky stravinsky and

collaborations with acclaimed soloists as well as world and american premieres of

53 ([for his fifth season with the orchestra bso music director andris

copland to compelling concerto

ongest	Word(s)	by	Syllable	Count	

Adverbs 1 1%

Museo Jumex

Memories of Underdevelopment: Art and the Decolonial Turn in Latin America, 1960-1985

Memories of Underdevelopment examines a major paradigm shift in culture and the visual arts, characterized by the articulation of a counter-narrative to the rhetoric of developmentalism that resulted in early instances of decolonial thought in the artistic practices produced in the region between the early 1960s and the mid-1980s.

During this period intellectuals and artists throughout the region echoed the critiques coming from the field of political economy, questioning imposed cultural and aesthetic models, marking a critical distance from the canon and formal vocabulary of the modern, reclaiming local forms of knowledge as well as popular and vernacular expressions, and recognizing the value of cultural manifestations born out of conditions of material poverty. Many artists, some even formerly affiliated to the modernist avant-gardes in their respective countries, established a dialogic relation to these cultural forms, engaging in a structural commitment to their incorporation into their own avant-garde practices and generating forms of collectivization of experience that fostered social awareness through spatial modes of perception and participation.



Readability Grade Levels

READABILITY FORMULA

Flesch-Kincaid Grade Level

Gunning Fog Index

Coleman-Liau Index

SMOG Index

Automated Readability Index

Average Grade Level

32.8 48.3

37.4

GRADE

41.9

46.1

18.2

Adjectives

Adverbs

Conjunctions

Ullique Wold Coulit

Characters per Word

Syllables per Word

Words per Sentence

Sentence Count

Averages

Timings

Reading Time

Speaking Time

Text Composition

29 5

13

3%

8%

17%

0:45 1:21

2

5.8

2.1

84.5

Passive Voice Count

Adverb Count

Cliché Count

Longest Sentences by Word Count

114 ([memories of underdevelopment examines a major paradigm shift in

culture and the visual arts characterized

by the articulation of a counter narrative to the rhetoric of developmentalism that

resulted in early instances of decolonial thought in the artistic practices

0

5

0

0%

3%

0%

produced in the region between the

early 1960s and the mid 1980s during this period intellectuals and artists

throughout the region echoed the

critiques coming from the field of

political economy questioning imposed cultural and aesthetic models marking a

critical distance from the canon and formal vocabulary of the modern

Ballet BC

Tickets

Leadership

Dancers

Choreographers

Auditions Employment

Repertoire

Bold and innovative, the Company's distinctive style and approach has helped it make a unique and valuable contribution to the development of dance in Canada.

An internationally acclaimed collaborative and creationbased contemporary ballet company that is a leader and resource in the creation, production and education of contemporary dance in Canada.

Founded in 1986, Ballet BC has been under the leadership of Artistic Director Emily Molnar since 2009. Ballet BC is an internationally acclaimed collaborative and creation-based contemporary ballet company that is a leader and resource in the creation, production and education of contemporary dance in Canada. Bold and innovative, the Company's distinctive style and approach has made a unique and valuable national contribution to the development of dance.

Ballet BC's dancers are a group of open-minded and curious artists, each unique for their dynamic movement while sharing an intuitive passion for dance. Ballet BC is committed to its role as a leader in the community through dancer training opportunities, community and audience outreach, and professional development activities.

The Company presents a diverse repertoire of Canadian and international work from the late 20th and early 21st centuries, and is a hotbed for the creation and performance of new works. Since 2009, the Company has developed a repertoire of more than 45 new works by acclaimed Canadian and international choreographers including William Forsythe, Cayetano Soto, Sharon Eyal and Gai Behar, Medhi Walerski, Ohad Naharin, Crystal Pite, Johan Inger, Emanuel Gat, Gustavo Ramirez Sansano, Jacopo Godani, Company 605, Jorma Elo, Wen Wei Wang, Itzik Galili, Serge Bennathan, Walter Matteini, José Navas, Emily Molnar, Lesley Telford, Nicolo Fonte, Fernando Hernando Magadan, Kevin O'Day, Shawn Hounsell, Gioconda Barbuto, Simone Orlando, Robert Glumbek and Aszure Barton among others.



Readability Grade Levels	
READABILITY FORMULA	GRAD
Flesch-Kincaid Grade Level	20.6
Gunning Fog Index	20.1

Coleman-Liau Index

Automated Readability Index

Average Grade Level

SMOG Index

GRADE
20.6
20.1
16.5
20.7

20.1
16.5
20.7
21.0

19.8

Characters per Word 5.6 Syllables per Word 2.0 Words per Sentence 31.7 **Timings**

179

10

1:24

2:32

11%

others1)

36

Words > 12 Letters

Passive Voice Count

Adverb Count

Cliché Count

Unique Word Count

Sentence Count

Averages

Reading Time

Conjunctions

Speaking Time Text Composition Adjectives 29 9% Adverbs 7 2%

developed a repertoire of more than 45 new works by acclaimed canadian and international choreographers including william forsythe cayetano soto sharon eyal and gai behar medhi walerski ohad naharin crystal pite johan inger emanuel gat gustavo ramirez sansano jacopo godani company 605 jorma elo wen wei wang itzik galili serge bennathan walter matteini jose navas emily molnar lesley telford nicolo fonte fernando hernando magadan kevin o'day shawn hounsell gioconda barbuto simone orlando robert glumbek and aszure barton among

Longest Sentences by Word Count

81 ([since 2009 the company has

0

1

5

0

0%

0%

2%

0%

Emily Carr University of Art + Design

Showcase Research Events News Library Gallery Donors + Alumni Search

EMILY CARR UNIVERSITY of ART+ DESIGN

Academics

Admissions

Student Life

About Us



Undergraduate Degrees

First Year Foundation

First Year Foundation

First Year Foundation

Bachelor of Design

Bachelor of Fine Arts

Bachelor of Media Arts

Minors

Annual Viewbook

First year Foundation launches your journey.

The only university in British Columbia solely dedicated to interdisciplinary creativity, Emily Carr is the best place to earn your undergraduate degree in Design, Fine Arts, or Media Arts.

Our Foundation Program, is the first year of all our four year undergraduate degrees. Emily Carr University activates your creative career with its unique Foundation program. This introductory program deliberately provides core skills and transformative experiences across a range of academic and studio classes. Foundation year equips you with new technical perspectives, vital relationships, and critical insights with which to make personal degree choices. Following the Foundation year, you map an individual path by selecting majors and minors from a variety of areas toward your Bachelor of Design, Bachelor of Fine Arts, or Bachelor of Media Arts degree.

With the practical knowledge and broad skills gained in first year, you progress through your degree, balancing your technical, material, and making skills with critical thinking and problem solving.

VIEWBOOK

UNDERGRADUATE DEGREE APPLICATIONS

SUBSCRIBE TO OUR UNIVERSITY COMMUNICATIONS

Stay ahead with our undergraduate communications: by program; on social channels.

Interdisciplinarity gives you perspective.

Catch the spirit of critical, social, and interdisciplinary exploration!



Readability Grade Levels	

READABILITY FORMULA GRADE

Flesch-Kincaid Grade Level

Gunning Fog Index

Coleman-Liau Index

SMOG Index

Average Grade Level

Automated Readability Index

15.8

15.6

14.4

15.4

16.1

16.5

Conjunctions

Sentence Count

Characters per Word

Syllables per Word

Words per Sentence

Averages

Timings

Reading Time

Speaking Time

Adjectives

Adverbs

Text Composition

1

9

16

1%

7%

13%

21.2

6

5.7

1.8

0:33

1:00

Cliché Count

media arts degree])

14 (transformative)

Adverb Count

Passive Voice Count

0

1

0

0%

1%

0%

Longest Sentences by Word Count

34 ([following the foundation year you

map an individual path by selecting

bachelor of fine arts or bachelor of

majors and minors from a variety of areas toward your bachelor of design

5 (undergraduate, university,

Longest Word(s) by Syllable Count

introductory, deliberately, individual)

Longest Word(s) by Letter Count

The Kennedy Centre





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VIDEO

EDUCATION

About VSA

Resources

ABOUT

SUPPORT

VISIT





About Accessibility

interpreters, captioning, audio description, and Braille and large print programs for events and activities at the Center.

The award-winning Accessibility Office at the Kennedy Center strives to make the cultural arts accessible to people with disabilities by removing barriers and providing opportunities. The Office focuses its efforts on accessibility services for patrons and visitors with disabilities; professional development for cultural administrators; and career opportunities in the arts for people with disabilities.

Within the walls of the Kennedy Center, the Access Office oversees architectural, communications, and program access for all events, performances, and programs. Going beyond mere compliance, the Office strives to make the Kennedy Center a performing arts center for everyone by initiating opportunities for employees, volunteers, artists, performers, and interns with disabilities; promoting the use of Universal Design in all renovations for full physical access; and providing assistive listening devices, sign language

Through the Leadership Exchange in Arts and Disability (LEAD) program, the Accessibility Office encourages cultural arts venues around the nation and across the globe to make sustained, endemic steps toward accessibility. Over the years LEAD has grown into an international professional network focused on expanding the breadth and scope of accessibility services and programming across the country and around the world. LEAD accomplishes its objectives through an annual conference, an active communications network, and resources generated by the LEAD network and maintained by the Kennedy Center.

The Accessibility Office has received numerous awards and acknowledgements for work to promote the inclusion of people with disabilities in the arts, including the National Access Award from the Hearing Loss Association of America (HLAA) and the Metlife Award for Innovation in Arts Access

For more information about accessibility at the Kennedy Center, please contact us at (202) 416-8727 (voice) or access@kennedy-center.org.

VSA and Accessibility at the Kennedy Center

VSA Affiliates		
VSA Programs		
Arts and Special Education		
About Accessibility		
Leadership Exchange in Arts and Disability (LEAD)		
Patron Services		
Patrons who are Blind or Have Low Vision		
Patrons who are Deaf or have Hearing Loss		
Patrons with Mobility Disabilities		
Sensory-Friendly Performances		
Upcoming Accessible Performances		
Rosemary Kennedy Internship Initiatives		



GRADI
20.1
21.0

Coleman-Liau Index

Automated Readability Index

Average Grade Level

SMOG Index

GRADE
20.1
21.0
18.0
19.7
21.1

20.0

Sentence Count 10 **Averages** Characters per Word 5.9 Syllables per Word 2.1 Words per Sentence 29.4

Timings Reading Time 1:18 Speaking Time 2:21

Text Composition
Adjectives

Text Composition
Adjectives

Conjunctions

25

Adverbs

2% 5

34

9%

12%

Longest Sentences by Word Count

67 ([going beyond mere compliance the

0

5

0

0%

2%

0%

Passive Voice Count

Adverb Count

Cliché Count

center1)

office strives to make the kennedy center a performing arts center for everyone by initiating opportunities for employees volunteers artists performers and interns with disabilities promoting the use of universal design in all renovations for full physical access and providing assistive listening devices sign language interpreters captioning audio

Longest Word(s) by Syllable Count

description and braille and large print

programs for events and activities at the

Okay, fine.
But everyone else sucks too, right?

Starbucks

COFFEE TEA MENU

COFFEEHOUSE

SOCIAL IMPACT

STARBUCKS REWARDS

BLOG

GIFT CARDS

Company Information



To say Starbucks purchases and roasts high-quality whole bean coffees is very true. That's the essence of what we do – but it hardly tells the whole story.

Our Heritage

Every day, we go to work hoping to do two things: share great coffee with our friends and help make the world a little better. It was true when the first Starbucks opened in 1971, and it's just as true today.

Back then, the company was a single store in Seattle's historic Pike Place Market. From just a narrow storefront, Starbucks offered some of the world's finest fresh-roasted whole bean coffees. The name, inspired by *Moby Dick*, evoked the romance

OUR COMPANY

Ethics & Compliance

Diversity & Inclusion at Starbucks

Corporate Governance

Online Policies

ANNUAL MEETING OF SHAREHOLDERS



For the 12th year in a row, Starbucks has been recognized as one of the **World's Most Ethical Companies**® by the Ethisphere Institute.

"World's Most Ethical Companies" and "Ethisphere" names and marks are registered trademarks of Ethisphere LLC.

Starbucks Newsroom



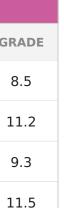
Readability Grade Levels	
READABILITY FORMULA	GRAD
Flesch-Kincaid Grade Level	8.5
Gunning Fog Index	11.2

Coleman-Liau Index

Automated Readability Index

Average Grade Level

SMOG Index



8.4

9.8

Adjectives

Conjunctions

Adverbs

Sentence Count 24 **Averages** Characters per Word 4.6 Syllables per Word 1.5 166

Unique Word Count

Reading Time	1:46	
Speaking Time	3:11	
Toyt Composition		

34

21

42

9%

5%

11%

Reading Time	1:46	
Speaking Time	3:11	
Total Communities		

Timings 16.6		37 ([we make sure everything we do is
		through the lens of humanity from our commitment to the highest quality
Reading Time	1:46	coffee in the world to the way we

commitment to the highest quality coffee in the world to the way we eı

Words > 12 Letters

Passive Voice Count

Adverb Count

Cliché Count

0

2

19

0

0%

0%

5%

0%

217

ngage with our customers and
ommunities to do business
esponsibly])
Longest Word(s) by Syllable Count

Longest Sentences by Word Count

Longest Word(s) by Syllable Count
4 (executive, captivated, italian,
conversation, community, coffeehouses,

celebrated, passionate, everything, delectable, unusual, humanity,

communities, responsibly)

Apple

Memories of Underdevelopment: Art and the Decolonial Turn in Latin America, 1960-1985

Memories of Underdevelopment examines a major paradigm shift in culture and the visual arts, characterized by the articulation of a counter-narrative to the rhetoric of developmentalism that resulted in early instances of decolonial thought in the artistic practices produced in the region between the early 1960s and the mid-1980s.

During this period intellectuals and artists throughout the region echoed the critiques coming from the field of political economy, questioning imposed cultural and aesthetic models, marking a critical distance from the canon and formal vocabulary of the modern, reclaiming local forms of knowledge as well as popular and vernacular expressions, and recognizing the value of cultural manifestations born out of conditions of material poverty. Many artists, some even formerly affiliated to the modernist avant-gardes in their respective countries, established a dialogic relation to these cultural forms, engaging in a structural commitment to their incorporation into their own avant-garde practices and generating forms of collectivization of experience that fostered social awareness through spatial modes of perception and participation.

It's all new, all screen and all powerful. Completely redesigned and packed with our most advanced technology, it will make you rethink what iPad is capable of.

And what a computer is capable of.





Readability Grade Levels	
READABILITY FORMULA	GRAD
Flesch-Kincaid Grade Level	6.3
Gunning Fog Index	9.2

8.1

10.2

5.4

7.8

Coleman-Liau Index

Automated Readability Index

Average Grade Level

SMOG Index

Characters per Word	4.5
Syllables per Word	1.5
Words per Sentence	10.9
Timings	
Reading Time	0:37
Speaking Time	1:08
Text Composition	

17

4

12

Unique Word Count

Sentence Count

Averages

Adjectives

Adverbs

Conjunctions

1.5	L
10.9	2 ip
0:37	h
1:08	L
	5

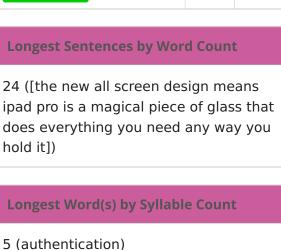
12%

3%

8%

88

13



Longest Word(s) by Letter Count

14 (authentication)

U

0

4

0

0%

0%

3%

0%

words > 12 Letters

Passive Voice Count

Adverb Count

Cliché Count

How do we write highly readable copy?

Learn and apply the principles of plain language.



Light rains keep Trump from WWI memorial in France

WORLD

8 Hours Ago

Plain language is writing your audience can understand the first time they read it.

It is clear, concise and well-organized.

Five principles of plain language.

1. Use short sentences.

Memories of Underdevelopment: Art and the Decolonial Turn in Latin America, 1960-1985

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Thanks to a generous donor, the museum now offers free admission on Sundays, and will continue to do so until December 31, 2020.

Thanks to a generous donor, the museum now offers free admission on Sundays.

We will continue to do so until December 31, 2020.

Instead of: A sufficient number of

Instead of: A sufficient number of

Use: Enough

Instead of: Be responsible for

Instead of: Be responsible for

Use: Must

Instead of: At this point in time

Instead of: At this point in time

Use: Now

Instead of: Added bonus

Instead of: Added bonus

Use: Bonus

Instead of: During the course of

Instead of: During the course of

Use: During

2. Use common, everyday words.

Instead of: Demonstrate

Instead of: Demonstrate

Use: Show

Instead of: Ramification

Instead of: Ramification

Use: Result

Instead of: Feasible

Instead of: Feasible

Use: Possible

Instead of: Indicated

Instead of: Indicated

Use: Said

Instead of: Utilize

Instead of: Utilize

Use: Use

3. Use pronouns to speak to the reader.

YOU & I

YOU&WE

Don't say: The original sales receipt must be provided.

Say: You must provide your original sales receipt.

Don't say: The museum will process applications within 30 days of receipt.

Say:

We will process your application within 30 days of receiving it.

4. Use the active voice. The passive voice is for suckers.

Active voice: Actor does X to Object.

Passive voice: Object has X done to it by Actor.

My car was driven to work by me.

Breakfast was eaten by us this morning.

Passive voice: A new season was launched by the company.

Active voice: The company launched a new season.

Better: We launched our new season.

Passive voice: The vodka was consumed by the oboist.

Active voice: The oboist consumed the vodka.

Better: The oboist drank the vodka.

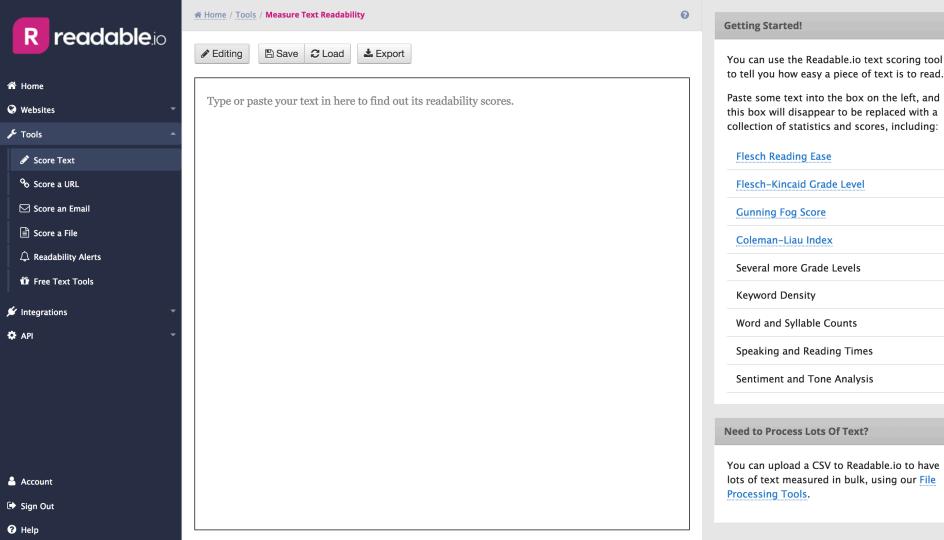
5. Don't hide your verbs!

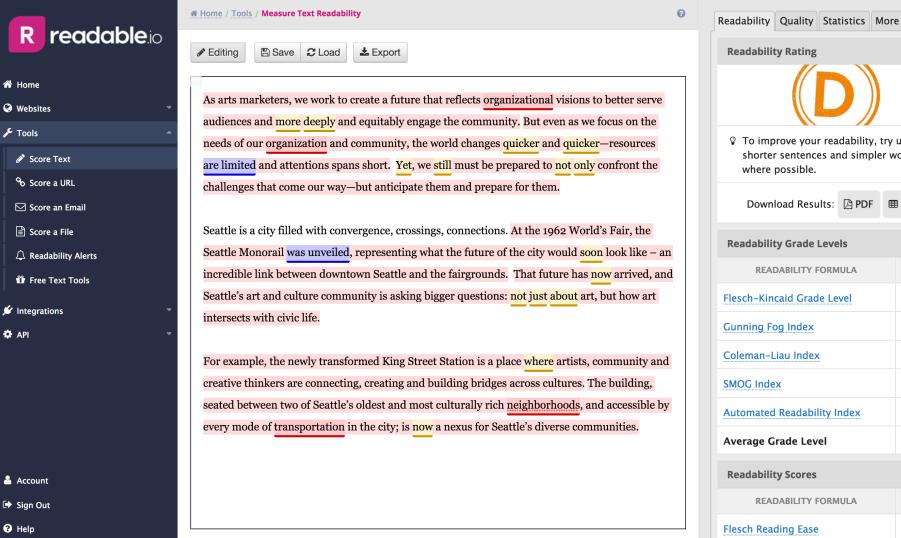
× Don't say	✓ Say
To trace the missing payment, we need to carry out a review of the Agency's accounts so we can gain an understanding of the reason the error occurred.	To trace the missing payment, we need to review the Agency's accounts so we understand the reason the error occurred.
If you cannot make the payment of the \$100 fee, you must make an application in writing before you file your tax return.	If you cannot pay the \$100 fee, you must apply in writing before you file your tax return.
This means we must undertake the calculation of new figures for the	This means we must calculate new figures for the congressional hearing.

congressional hearing.

Where do I start?

www.plainlanguage.gov



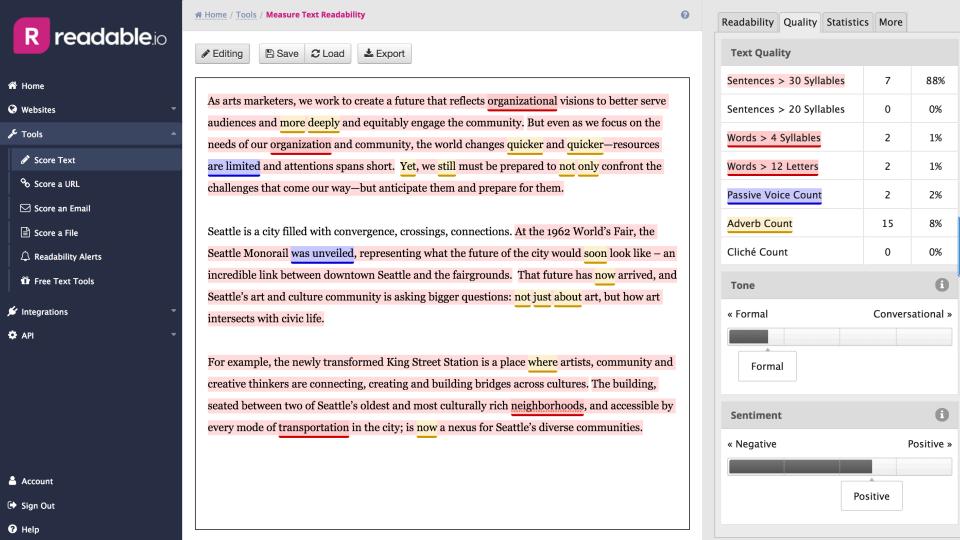


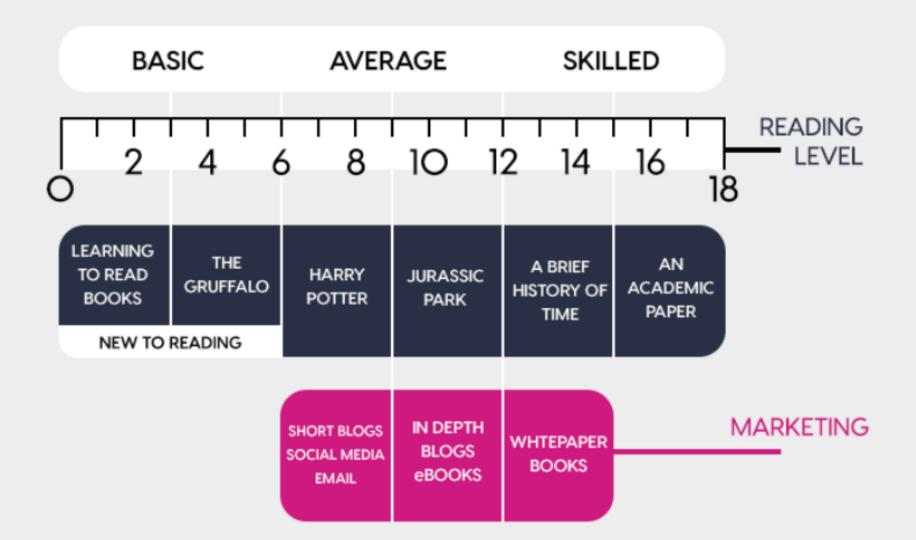
Readability Rating ♀ To improve your readability, try using shorter sentences and simpler words where possible. Download Results: A PDF **Ⅲ CSV Readability Grade Levels** READABILITY FORMULA GRADE Flesch-Kincaid Grade Level 13.4 15.3 **Gunning Fog Index** Coleman-Liau Index 13.6 13.8 **Automated Readability Index** 15.2 **Average Grade Level** 14.2

•

SCORE

42.2





Don't forget...

The way we write can exclude people.

Or it can help them feel welcome.

We are addicted to crappy copy.

Writing highly readable copy is easy and fun.

And your audience will thank you for it.

Questions? Comments?

Rob Maguire

Director, Marketing + Communications

rob@robmaguire.com | @robmaguire



Thank you!

Rob Maguire

Director, Marketing + Communications

rob@robmaguire.com | @robmaguire

